

## **EP. 17** 5 Common Signs Your Schedule Needs to Be Reevaluated

**Do you feel like you have reached your production capacity in your current space?** If so, you are not alone! We've trained many offices where they have felt that way and what they have found is that after we dig deeper into their systems and schedule, there is opportunity to do much more!

In fact, we have trainings that guarantee a \$50/hr. increase in doctor production. You might be asking yourself how we do this and the answer lies within your systems and the schedule. When the schedule is not running smoothly, the staff feel overwhelmed, patients have to wait, and you feel like you work yourself to the bone with little to show for it at the end of the day. Check out the most common signs your schedule needs to be reevaluated.

### **5 Common Signs Your Schedule Needs to Be Reevaluated:**

1. Up and down production - meaning one day you have a great production day and the next is a crazy hectic day with low production.
2. Patients wait more than 3 weeks for an appointment and the sense of urgency is gone.
3. Your staff works through lunch or gets out late on a regular basis. Even the most engaged staff get burnt out! This is not good for anyone.
4. Too many emergency patients and nowhere to put them on the schedule. Trying to diagnose patient over the phone. Emergency patients are there to evaluate what is going on and not meant to take a long appointment time.
5. Ineffective Morning Huddle - Is it intentional or just reading through the schedule?

Are any of these signs affecting your schedule? Meet with your team and discuss strategies to overcome them.