

## EP. 38 Common Types of Waste in a Practice

Waste can be costing your practice thousands of dollars. In this episode, we'll dive deeper into the common areas of waste. Tune in to see if this is happening in your practice.

### Most Common Types of Waste:

- Waiting – waiting on information, waiting on medical history and paperwork, waiting on the doctor exam, waiting to check out, waiting for instruments, or waiting on anesthetic. What keeps you or your patients waiting in your practice?
- Skills – underutilizing the capabilities of your team. Can the hygienist give anesthetic? Can your assistants place sealants? What are your team members allowed to do in your state? The dentists and dental hygienists should only be doing what they need a license to perform. Get your assistants trained and release some of these responsibilities over to them. Maximize the abilities of your team!
- Defects – redoing impressions, refiling insurance claims, retaking radiographs. If you're not comfortable taking impressions, practice it! The more you do it, the better you will be at it.
- Transportation – Searching for instruments or information can waste a lot of time. Headsets are a game changer! They can eliminate so much time spent getting up out of your chair.

Meet with your team and discuss areas of waste in your practice. Get a plan to reduce as much waste as possible. This will add more value for your patients and bring in thousands of dollars of revenue.